



Prime Membership Plan

What is the TC Prime Membership?

Ultimately, it is a program for those patients who have no dental insurance coverage, to receive discounted dentistry without the hassles of traditional dental insurance.

At Twin Creeks Family Dentistry, it is our mission to design healthy and beautiful smiles to last a lifetime. Our number one concern is making sure you have the best possible oral health and appearance, which is a critical factor in your overall health and well-being. We care about our patients and that is why we are making it more affordable, while continuing to provide high quality and efficient care.

What is included in my annual membership?

- Adults: 2 preventative dental cleanings, 2 exams, one full mouth series of x-rays (if needed, recommended every 5 years for most), and necessary bitewing x-rays once a year.
- Children: 2 preventative dental cleanings, 2 fluoride treatments, 2 exams, and necessary bitewing x-rays once a year (panoramic x-ray once every 5 years, if needed)
- 1 emergency exam and periapical x-ray
- 20% discount on all other dental care needed when paying with cash/check payment, if paid in full, on day of treatment.
- 15% discount on all other dental care needed when using Credit Card payment, if paid in full, on day of treatment.
- 10% discount on all other dental care needed when using Care Credit, if paid in full, on day of treatment.
- 50% off all whitening services
- Orthodontic services are 15% reduced for cash or check, 10% reduced for Credit Card

What are the other benefits?

- No deductibles
- No hidden charges or financial surprises
- No pre-authorization forms or third party interference with treatment
- No limits for pre-existing conditions
- No waiting period (immediate benefits)

How much does it cost?

- **Adults \$300 per year** (valued up to \$517 in check-ups alone)
- **Children (13 & under) \$250 per year** (valued up to \$445 in check-ups alone)

What are my responsibilities as a member?

- Entire membership fee must be paid up front and is valid for 12 months
- Membership fee is non-cancellable and non-refundable
- To receive discounts on treatment, treatment fee must be paid in full on day of service, no exceptions.
- Failure to show or cancellation of a scheduled dental cleaning appointment without the required 48-hour notice will count as one of your dental cleaning occurrences and cannot be made up.

Limitations and Exclusions:

- Oral Surgery requiring the setting of fractures or dislocations.
- Any treatment, which cannot be performed because of the general health and physical limits of the eligible Member, as indicated by said Member's personal physician or our dentists.
- Any dental procedure considered experimental.
- Dispensing of drugs.
- Any treatment paid for by Worker's Compensation or employer's liability laws, by a federal or state government agency or other insurance coverage carried by the Member.
- Any treatment provided without cost by any municipality, county or other political subdivision.
- The administration of general anesthesia, oral conscious sedation, or nitrous oxide.
- Any dental care in which you are referred by Dr. John Klamer to a specialist.
- Services resulting from any act of war, declared or not, or resulting from military services.
- Twin Creeks Family Dentistry shall have the right to refuse treatment to a Member who fails to follow a prescribed course of treatment.
- Any dental treatment started prior to the Member's effective date for eligibility of benefits, including but not limited to teeth prepared for crowns, root canals in progress and orthodontics.
- All related fees for admission, use, or stays in a hospital, outpatient surgery center or other similar care facility.
- Any procedure that in the professional opinion of the dentist or specialist that has a poor probability for success based on the condition of the tooth, teeth, or surrounding structures OR is inconsistent with generally accepted standards for dentistry.
- Extraction of teeth when teeth are asymptomatic, show no signs of infection, including but not limited to the removal of third molars.
- Exclusions and treatment fees are subject to change without notice.
- If you acquire and use ANY 3rd party insurance plan during the 12 month contract period, this membership cannot be used and is non-refundable.
- Periodontal Disease Deep Cleanings are not included in the Dental Plan. If required, they are assessed separately and qualify for the fee reduction. A Prophylaxis (routine preventative cleaning) cannot be performed on a member with periodontal disease, as its whole "purpose" is to PREVENT periodontal disease. If you are diagnosed with periodontal disease, you will need either Deep Cleanings or Periodontal Maintenance. Periodontal Maintenance cleanings will be credited with the value of two preventative cleanings per year and charged the fee difference only.
- Maximum annual benefit (maximum write-off) provided is \$5000.00 a calendar year.
- Not valid with any other offers, promotions, or dental insurance.
- The TC Prime Dental Membership Plan is only valid at Twin Creeks Family Dentistry, Kansas City, Missouri.
- This plan is non-refundable and non-cancellable and is only valid for 12 months during regular business hours at Twin Creeks Family Dentistry in Kansas City, MO.

TC Prime Dental Membership Plan Registration

Last Name _____ First Name _____ MI _____

Plan type: ___ Adult (\$300) ___ Child (\$250) Total \$ _____

Additional Family Members for Membership & Relationship

_____ - _____

_____ - _____

_____ - _____

_____ - _____

I understand the benefits, limitations, exclusions, and requirements of the plan. Fees for dental services are due as the services are rendered. Failure to comply will result in my being charged the usual and customary fees for those services. Failure to show or cancellation of a scheduled dental cleaning appointment, without the required 48-hour notice, will count as one of your dental cleaning occurrences and cannot be made up. I agree to pay any and all costs in collecting all charges including, but not limited to, attorney fees and court costs. Fees are nonrefundable. If any 3rd party insurance is acquired and used during the 12 month contract period, this membership cannot be used and is non-refundable. The TC Prime Dental Membership Plan is only valid at Twin Creeks Family Dentistry.

Signature (required) _____

FOR OFFICE USE:

Membership Start Date _____ Membership End Date _____